

Subject: Create EZserver System Log

Please follow the below steps to to create system.log and admin_system.log:

- Login EZserver Panel
- Click Setting Button
- Set the 12th and 13th item value to 1 as below picture.

Protocol Port No.	Value	Description
1. Panel port:	18000	--- Administrator Panel Port
2. Apps port:	17000	--- Rads Player Menu Port
3. HTTP port:	8000	--- HTTP Streaming Port for players
4. RTMP port:	1935	--- RTMP Streaming Port for players
5. RTSP port:	5544	--- RTSP Streaming Port for players
6. Multicast IP :	0.0.0.0	--- Multicasting Streaming IP for players (0.0.0.0: disabled)
7. Multicast port:	9000	--- Multicasting Streaming Port for players
8. Channel Input Buffer No.:	8000	--- Panel will automatically refresh all channels after modification.
9. Channel Streaming Prebuffer No.:	2000	--- The value must be smaller than Channel Input Buffer No.
10. Channel Streaming Bitrate Tolerance:	0.8	--- Value: 0.00~1.00 (ex. 0.00: SD video, 0.999: HD 25Mbps)
11. Max. Streaming No.:	1000	
12. System Log Lines:	1	--- Value: 0 (disabled), 1 (enabled), xxxxx (xxxxx lines)
13. Admin System Log Lines:	1	--- Value: 0 (disabled), 1 (enabled), xxxxx (xxxxx lines)

- Repeat your testing flow.
- **Click Shutdown button. <-- Must do it**
- **Wait for 10 seconds** to let ezserver write the whole message into log files.
- Send ezserver_prof/log folder including system.log, admin_system.log, system_backup.log, admin_system_backup.log and system.dump to support@ezhomotech.com

EZhomotech Support Team